

RUSHABH BANSODE

OPERATIONS MANAGER

CONTACT

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RamabaiColony,PL Lokhande Marg Chembur Mumbai 400089

LANGUAGES

- English
- Hindi
- Marathi

HOBBIES

- Carrom
- Chess
- Cricket

MY PROFILE

Experienced with a demonstrated history of working in e-commerce& Banking industry. Skilled in Quality Analysis, Process and Operations, Data Analytics and Business Insights.

EDUCATION

- **IMARTICUS LEARNING**
  Data Science Pro Degree
  2020-2021
  Percentage 91.9%
- **MUMBAI UNIVERSITY**
  BE(Electronics & Telecommunications)
  2014-2017
  Pointer 6.43
- **MUMBAI UNIVERSITY**
  MMS (Operations Management)
  2017-2019
  Pointer 7.87
- **MAHARASHTRA STATE BOARD OF TECHNICAL EDUCATION**
  Diploma(Electronics)
  2011-2014
  Percentage 69.94%

WORK EXPERIENCES

STRATEGIC CARAVAN INTERNATIONAL PVT LTD | 2021 - PRESENT

OPERATIONS MANAGER

1.Manage Operations of the Site
a. Oversee the Daily Transactions and complaints resolution of Transactions.
b. Manage Customer response and CRM.
c. Reporting on Donations and reconciliation with accounts team.
2.Donor database management, storage, security.
3.Receive data from program partners and upload on master database- receipts issuance.
4.New Charity Addition on the platform.
5.New Program Partner addition (Through Online links or API Integration).
6.Manage the ongoing tech Development of the platform technology for www.pointsforgood.org Technology Development is being done by an outsourced vendor.

SEMINARS & WORKSHOPS

- Attended "International Conference " in MMS.
- Attended "International Conference" in BE
- Participated in CSR activity like "Ganesh Chaturthi Exhibition","Rally for River" in MMS.
- Participated in "Marathon" held at SIES in MMS
- Attended "Home Automation" Workshop in Diploma
- Attended "Hacking Workshop" in Diploma

ACHIEVEMENTS & AWARDS

- Holder of First rank in Throw Ball in SSC
- Holder of First Cash Prize in Diwali Dhamaka 2K17 in MMS
- AGS(Academic General Secretary) of MMS Department.

OTHER COURSES

- Course Name - C,C++
  Grade - A
  Institute - Anubhav Classes
- Course Name- Data Science Prodegree
  Grade -91.9%
  Subjects- R,Python,SAS & Tableau

ICICI BANK PVT LTD | 2019 - 2020

DEPUTY MANAGER BAND 1

a. Managing the International Customers (UAE)
b. Providing the services and solving their Queries.
c. Also selling the Products like FD,RD,Home Loan,Mutual Funds ...

JMS LOGISTICS & EXPRESS PVT LTD | 2019 - 2019

Line Haul Assistant

a. Oversee the Daily Couriers and complaints resolution
b. Manage Customer response and CRM.
c. Courier database management, storage, security.
d. Tracking the Couriers. Clearing the couriers from the warehouses & Branches.
e. Handling the process First mile Pick up to Last Mile Pick up.

INTERNSHIP

- **Company Name - Bhabha Atomic Research Center**
  Duration - 1 Month
  Project - Speed Control of Servomotor using ADUC7020.

- **Company Name- Rastriya Chemicals & Fertilizers Limited**
  Duration - 1 Month
  Project - Study of Purchase Management at RCF.

- **Company Name - JMS Logistics & Express PVT LTD**
  Duration - 1 Month
  Project - Study of Streamlining of Sakinaka branch Operations at JMS Logistics & Express PVT LTD

PROJECTS

- **Railway Track Geometry Surveying System**
  The GPS. GSM. Aurdino and IR sensor is used.Sensors are used to sense the crack on Track
  GPS will give the exact location and the Location will be send to the station master with the help of GSM.
  This project will help to reduce the train accidents.

- **Study of Mental Health awareness program among handicapped children at NGO**
  To Understand the issues related to mental disturbances among handicapped children.
  To study the number of kids suffering from mental issues.
  To develop the module in terms of addressing the issues related to mental disturbances.
  To find the effect of mental health program among handicapped kids.